

**EVALUATION DESIGN FOR ASSESSING BUSINESS SERVICES AVAILABLE
THROUGH THE ONE-STOP DELIVERY SYSTEM**

U.S. Department of Labor, Employment and Training Administration

July 1, 2003 – June 30, 2004

Project Summary: Exceed Corporation was under contract to the Employment and Training Administration of the U.S. Department of Labor to assist the Department in its efforts to better understand employer services delivered through the One-Stop service delivery system. Staff from Capital Research Corporation was involved in assisting with the design of a telephone survey instrument for gathering information directly from One-Stop operators about the types of services provided to employers. CRC was also involved in development of a sampling strategy for selection of over 250 One-Stop centers across the nation.

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