

**SERVING NONCUSTODIAL PARENTS: A DESCRIPTIVE STUDY OF WELFARE-TO-WORK PROGRAMS**

U.S. Dept. of Health and Human Services, Office of the Asst. Sec. for Planning and Evaluation (ASPE)

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**Project Summary:** This study, which was undertaken as part of a multi-year national evaluation of the Welfare-to-Work (WtW) grants program conducted by Mathematica Policy Research and The Urban Institute, was designed to provide a “snapshot” of programs serving noncustodial parents (NCPs) under the WtW program. Eleven programs from eight states (including some in the same city) were selected to illustrate a range of potential models and approaches to providing services for NCPs. Information for the study was collected primarily through one- and two-day site visits. CRC staff conducted visits to five of the 11 sites visited and co-authored the final report. During site visits, project staff interviewed managers and line staff from the key partners in the program, including (as appropriate) the lead (grant receiving) organization and other collaborating organizations (including workforce development organizations, the child support agencies, and the courts). The interviews covered such topics as program goals/objectives, implementation process and challenges, outreach and recruitment, intake and assessment, employment services, linkages with the child support agency, post-employment services, parenting skills instruction, and case management practices.

**Reports:**

K. Martinson, J. Trutko, D. Strong, *Serving Non-Custodial Parents: A Descriptive Study of Welfare-to-Work Program*, The Urban Institute, prepared for the Office of the Assistant Secretary for Planning and Evaluation, Department of Health and Human Services, 2000.

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